

TERMS & CONDITIONS FOR HOTEL ACCOMMODATION

Article 1(Scope of Application)

- The Accommodation Contract (“Accommodation Contract”) concluded by the Hotel with the Guest (including a person who intends to stay in the Hotel, hereinafter collectively referred to the “Guest”) shall be in accordance with the provisions of these Terms and Conditions, and matters not stipulated in these Terms and Conditions shall be governed by laws and regulations or generally established customs of Thailand.
- In addition to the Hotel Facility Usage Rules established by the Hotel and provided in the guest rooms, if there are any usage guidelines or precautions presented by the Hotel to the Guest in relation to the Accommodation Contract, such usage guidelines or precautions thereof shall constitute a part of these Terms and Conditions.
- In the event that the Hotel has entered into a special contract (“Special Contract”) with the Guest insofar as it does not violate the applicable laws and regulations and generally accepted practices, notwithstanding the provisions of the preceding paragraphs, the terms and conditions under the Special Contract shall take precedence.

Article 2(Application for Accommodation Contract)

- In the event that an application for accommodation (“Application”) is received prior to accommodation, the Hotel may require the Guest to specify the following matters:
 - (1) Name and telephone number (contact information) of the Guest;
 - (2) Date of stay and estimated time of arrival;
 - (3) Accommodation Charges (generally based on the basic accommodation charges listed in Appendix 1 (Details of Accommodation Charges));
 - (4) Email address;
 - (5) Number of Guest including accompanying person(s) (Adult & Children);
 - (6) Guest’s address;
 - (7) Payment method (Name of Credit Card holder);
 - (8) Any other information deemed necessary by the Hotel.
- In the event that the Guest would like to continue to stay beyond the date set forth in subparagraph (2) of the preceding Paragraph, it shall be deemed that the extension of time constitutes a new application for the Accommodation Contract at the time the request was made.

Article 3(Conclusion of Accommodation Contract, etc.)

- The Accommodation Contract shall be deemed to have been concluded when the Hotel accepts the Application set forth in Article 2. However, this shall not apply if it is proved that the Hotel has not accepted the Application.
- When an Accommodation Contract has been concluded in accordance with the provisions of the preceding Paragraph, the Guest must pay the deposit (“Deposit”) in the amount and by the date as specified by the Hotel.
- The Deposit shall first be allocated to the Accommodation Charges payable by the Guest. In the event that the Guest cancels the reservation pursuant to Article 6, the Deposit shall be deducted as the Penalty (cancellation charges) at the rate set forth in Appendix 2 (Penalty), and successively deducted as the compensation (if any). However, in the event that the amount of the Deposit is not satisfied with the amount of the penalty and/or compensation, the Hotel shall be entitled to charge the deficit amount to the Guest at the first date that the Guest intends to stay in the Hotel in accordance with the date specified in the Accommodation Contract.
- In the event that the Guest fails to pay the Deposit in the amount or by the date specified by the Hotel in accordance with the provisions of Paragraph 2 of Article 3, the Accommodation Contract shall be immediately terminated upon the failure to pay the Deposit thereunder.
- In the event of cancellation of the Application, the refund of the Deposit shall be in accordance with the cancellation policy issued by the Hotel (“Cancellation Policy”).

Article 4(Special Contract Not Requiring Payment of Deposit)

- Notwithstanding the provisions of Paragraph 2 of Article 3, the Hotel may enter into a Special Contract that does not require the payment of the Deposit after the conclusion of the Accommodation Contract. For the avoidance of doubt, the Special Contract shall become effective only when the Guest has already entered into the Accommodation Contract. In case the Special Contract exists, the terms and conditions under the Accommodation Contract and the Special Contract shall be both applied.
- In the event that the Hotel intentionally does not request the payment of the Deposit or does not specify the due date for the payment of the Deposit when accepting the Application for an Accommodation Contract, it shall be deemed that the Hotel has accepted the conclusion of the Special Contract in the preceding Paragraph.

Article 5(Refusal to Conclude Accommodation Contract)

The Hotel may not accept the Application upon the occurrence of any of the following events.

1. When the Application for accommodation does not comply with these Terms and Conditions.
2. When there is no room available.
3. When the Guest is deemed likely to conduct himself or herself in a manner that will contravene the provisions of laws and regulations, public order or good morals in regard to his/her stay;
4. When the Guest is deemed to fall under any of the following (a) to (c):
 - (a) Associate members of organized crime groups, persons related to organized crime groups, and other antisocial forces;
 - (b) When an organized crime group or a member of an organized crime group is a corporation or other organization that controls its business activities;
 - (c) A person who is a member of an organized crime group among its officers.
5. When the Guest is clearly carrying an infectious disease;
6. When the Guest has committed violence, intimidation, extortion, intimidating unreasonable demands against the Hotel or its employees, or demands an unreasonable burden, or is deemed to have committed similar acts in the past;
7. When it is unable to provide accommodation due to force majeure (including an act of God, natural disasters, pandemic, labor strike, terrorist threats or acts, riot or civil unrest, government over or law, etc.), malfunction of facilities, any circumstance that falls beyond the control of the Hotel, or other unavoidable reasons.
8. When it is deemed that the Guest is intoxicated or has extremely abnormal behavior that may pose a nuisance to other guests, or when there is a reasonable ground to believe that the Guest behaves in a manner that causes or may cause significant inconvenience to other guests.
9. When it is deemed that the Guest has a remarkably filthy body or clothing, which may cause trouble to other guests.
10. When the Guest conceals the fact that the Guest has reserved the guest room for the purpose of making a profit, either for the benefit of himself or herself or a third party, by “selling goods”, etc.
11. When the Guest does not comply with the provisions of these Terms and Conditions or does not comply with the cancellation policy and payment policy at the time of reservation.
12. When there is any other circumstance stipulated under the laws of Thailand permitted to do so.

Article 6(Guest's Right to Cancel Contracts)

- The Guest may cancel the Accommodation Contract or the Special Contract in accordance with the Cancellation Policy.
- In the event that the Guest cancels all or part of the Accommodation Contract due to reasons attributable to the Guest, the Hotel shall be entitled to charge the penalty at the rate set forth in Appendix 2 (Penalty). In the event that the Hotel has received the Deposit from the Guest, the Deposit shall be allotted to the penalty pursuant to the

Paragraph 3 of Article 3. In the event that the Hotel has concluded the Special Contract with the Guest pursuant to Article 4, the Guest shall pay the cancellation charge at the rate specified by the Hotel in the Special Contract.

- If the Guest does not arrive by 10 p.m. on the accommodation date or within 2 hours after the expected time of arrival (in case the Guest has notified the expected arrival time in advance), whichever is earlier, without any prior notice, the Hotel shall have the right to terminate the Accommodation Contract or the Special Contract. For the avoidance of doubt, the cancellation thereof shall not prejudice to any right of the Hotel to claim for penalty and/or compensation pursuant to Paragraph 3 of Article 3.

Article 7(Hotel's Right to Cancel the Contracts)

- The Hotel may cancel the Accommodation Contract and the Special Contract upon the occurrence of any of the following events.
 1. When the Guest is deemed likely to conduct himself or herself in a manner that will contravene the provisions of laws and regulations, public order or good morals in relation to accommodation, or when it is deemed that the Guest has committed such an act.
 2. When the Guest is deemed to fall under any of the following (a) to (c):
 - (a) Organized crime groups, organized crime group members, associate members of organized crime groups, organized crime group associates, and other antisocial forces;
 - (b) If an organized crime group or an organized crime group member is a corporation or other organization that controls business activities;
 - (c) A corporation whose officers are classified as members of an organized crime group.
 3. When the Guest behaves in a manner that causes or may cause significant inconvenience to other guests.
 4. When the Guest clearly has an infectious disease.
 5. When the Guest has committed violence, intimidation, blackmail, intimidating unreasonable demands against the Hotel or its employees, or demands an unreasonable burden, or when it is deemed that the Guest has committed similar acts in the past.
 6. When the Hotel is unable to provide accommodation due to force majeure (including an act of God, natural disasters, pandemic, labor strike, terrorist threats or acts, riot or civil unrest, government over or law, etc.), malfunction of facilities, any circumstance that falls beyond the control of the Hotel, or other unavoidable reasons.
 7. When it is deemed that the Guest is intoxicated or has extremely abnormal behavior that may pose a nuisance to other guests, or when there is a reasonable ground to believe that the Guest behaves in a manner that causes or may cause significant inconvenience to other guests.
 8. When the Guest smokes in the guest rooms or any other places in the Hotel that are prohibited from smoking, tampering with firefighting equipment, etc., or committing other prohibited acts stipulated by the Hotel such as the Hotel Facility Usage Rules (limited to those necessary for fire prevention).

9. When the Guest conceals the fact that the Guest has reserved the guest room for the purpose of making a profit, either for the benefit of himself or herself or a third party, by “selling goods”, etc.
 10. When the Guest does not comply with the Hotel Facility Usage Rules stipulated in Article 10 or commits any of the prohibited acts set forth in Article 11.
 11. When the Guest does not comply with the provisions of these Terms and Conditions or fails to comply with the cancellation and payment rules at the time of reservation.
 12. When the Guest possesses, uses, or allows other person to use Cannabis (weeds), dangerous objects, hazardous or toxic objects, and illegal objects, including necrotic or similar items, in the Hotel.
 13. When there is any other circumstance stipulated under the laws of Thailand permitted to do so.
- In the event that the Hotel cancels the Accommodation Contract or the Special Contract in accordance with the provisions of the preceding Paragraph, the Hotel shall neither be obliged to provide any accommodation services that the Guest has not yet received nor be liable to any damage arising from or in connection with the cancellation.

Article 8(Registration of Accommodation)

- On the day of accommodation, the Guest is required to register the following items at the front desk of the Hotel.
 - (1) Items as stipulated in Paragraph 1 of Article 2
 - (2) For Thai residents, the Guest is required to show an identification card. However, if the Guest does not hold a residence permit in Thailand, in addition to the registration set forth in the preceding paragraph, the Guest may be asked to submit a copy of passport by way of scanning or any other means, and confirm the nationality, passport number, port of entry, and date of entry.
 - (3) Departure date and estimated time of departure
 - (4) Other matters as deemed appropriate by the Hotel
- In the event that (i) the Guest intends to pay the fees set forth in Article 13 in any forms of payment other than in cash, such as accommodation vouchers, cheque, (ii) the room charge is routing to the company, etc., or (iii) the payment has already been made in advance of the check-in, the Guest shall present the relevant items/evidence to the Hotel at the time of registration.

Article 9(Occupancy Hours of Guest Rooms)

- The Guest is entitled to occupy the guest room from 14.00 Hrs. on the day of arrival to 12.00 Hrs. on the day of departure. However, in the case of a consecutive stay, the Guest may occupy the guest room all day long, except for the days of arrival and departure.

- Notwithstanding the provisions of the preceding Paragraph, the Hotel may permit the Guest to occupy the guest room beyond the hours stipulated in preceding Paragraph subject to the availability of the guest room. In this case, the following extra fees will be charged.
 - (1) From 12.00 Hrs. – 18.00 Hrs., the fee of 50% of the rate available on the Hotel’s official website will be charged.
 - (2) From 18.00 Hrs. onward, the fee at the rate available on the Hotel’s official website will be fully charged.
- The Hotel grants a priority offer to the Sotetsu Member for the late check-out (until 13.00 Hrs.).

Article 10(Compliance with Hotel Facility Usage Rules, etc.)

The Guest must comply with the terms and conditions regarding the use of hotel facilities and utilities as notified in the Hotel while staying at the Hotel.

Article 11(Prohibited Acts)

- The Guest shall not commit any of the following acts by himself/herself or through the use of a third party.
 1. Registering or providing false information when applying for the Application or registration for the stay in the Hotel
 2. Using fraudulent payment methods such as stolen credit cards for the payment
 3. Unauthorized acquisition or use of Sotetsu Hotels membership benefits or personal information belonging to a third party
 4. Using the Hotel for business purposes without permission from the Hotel
 5. Mass booking followed by mass cancellation or other similar acts
 6. Repeatedly making and canceling reservations without a justifiable reason, or other similar acts
 7. Impersonating the Hotel or the Hotel group, or any act that could be mistaken for such
 8. Unauthorized access to systems or other communication facilities, or other similar acts
 9. Sending or uploading harmful computer programs, etc. or other similar acts
 10. Removing, defacing, or destroying equipment, facilities, or utilities in the Hotel or other similar acts
 11. Obstruction of the Hotel’s or damaging the credibility, reputation, and brand of the Hotel or the Hotel Group by making demands that beyond socially acceptable norms, or slandering, defaming, threatening, or harassing the Hotel or its staff, or posting inflammatory remarks on social networking sites, or other similar acts
 12. Acts of violence, intimidation, extortion, or other intimidating and unreasonable demands against the Hotel or its staff.

13. Acts that cause or may cause inconvenience, damage, or disadvantage to other guests, third parties, the Hotel or the Hotel Group.
 14. Acts that infringe or risk infringing on the copyrights, trademark rights, other intellectual property rights, privacy, personality rights, or other rights of other guests, third parties, the Hotel or the Hotel Group.
 15. Acts that are offensive to public order and morals, criminal acts, acts that violate laws and regulations, or acts that may lead to such acts.
 16. Demonstrating the power of organized crime groups, etc., or acts supporting or encouraging them.
 17. Acts that violate other provisions of these Terms and Conditions, etc.
 18. Acts that violate the provisions of the Hotel Facility Use Rules, etc.
 19. Any other deemed inappropriate by the Hotel
- If there is any damage incurred to the Hotel as a result of the action as stipulated in preceding paragraph, the Hotel shall be entitled to claim compensation for such damage from the Guest.

Article 12(Business Hours)

- The business hours of the main facilities, such as the front desk and cashier of the Hotel, are as follows, and the detailed business hours of other facilities will be announced in the pamphlets provided, notices in various places, service directories in the guest rooms, etc.
 - 1.Main Entrance 24 hours
 - 2.Reception 24 hours (Check-in, Check out and Customer Information)
 - 3.Fitness Center 07.00 – 22.00 Hrs.
 - 4.Gymnasium 07.00 – 22.00 Hrs.
 - 5.Free parking 24 Hours.
 - 6.Laundrette 24 Hours.
- The hours set forth in the preceding paragraph may be subject to change at the sole discretion of the Hotel upon notifying the Guest through any reasonably methods.

Article 13(Payment of Fees)

- The accommodation fee and other expense, etc. (collectively, the “Accommodation Charge”) to be paid by the Guest shall be as listed in Appendix 1 (Details of Accommodation Charges).
- The Accommodation Charges shall be paid at the front desk upon arrival or at the time of request by the Hotel, either

in Thai Baht currency or by any other means acceptable to the Hotel, such as coupons, or credit cards, QR Scan promptly and wire transfer. In case of a wire transfer, the proof of payment is required to be presented.

- Even if the Guest does not stay at the Hotel after the Hotel has provided the guest room and made it available for use, the accommodation fee will be charged.
- In case the reservation for the use of the Hotel includes breakfast, lunch and dinner, or ancillary services, the Hotel shall charge the fee regardless of whether those services are used by the Guest.

Article 14(Responsibility of the Hotel)

- The Hotel shall be liable for any damage caused to the Guest arising from or in connection with the performance or non-performance of the obligations under the Accommodation Contract and its related contracts; provided, that the cause of damage is attributable to the fault or wrongful misconduct of the Hotel.
- The Hotel's responsibility to provide the Guest with a guest room begins at the time when the Guest completes the registration for check-in at the Hotel's front desk and ends with the check-out time limit.
- The Hotel is covered by liability insurance policy relative to unexpected fires.

Article 15(Handling Upon the Non-Availability of the Reserved Guest Room)

- If the Hotel is unable to provide the reserved guest room to the Guest due to any reason attributable to the Hotel, the Hotel shall, with the understanding of the Guest, use its reasonable effort to arrange other accommodation of the same or equivalent standard insofar as practicable.
- In case the arrangement of other accommodation cannot be made, the Hotel shall pay the Guest a compensation at the rate equivalent to the Penalty as set forth in Appendix 2, and the compensation shall be regarded as damages. For the avoidance of doubt, if the cause where the Hotel cannot provide the reserved guest room is not attributable to the Hotel, including the force majeure event, the Hotel shall not be liable for any compensation to the Guest.

Article 16(Handling of Deposited Items, etc.)

- The Guest is encouraged to deposit all valuable items in a safe deposit box available in the guest room.
- Subject to Paragraph 4 of this Article 16, the Hotel agrees to fully compensate the Guest for loss or damage caused to "valuable items" of the Guest upon the satisfaction that (i) the loss and damage thereof are attributable to the fault or gross negligence of the Hotel and (ii) the Guest has already deposited the valuable items with the Hotel and has declared the type and value thereof in advance. However, in the event that the loss or damage is attributable to the fault or gross negligence of the Hotel, but the Guest fails to declare the type and value of the "valuable items" at the

time of the deposit, the Hotel shall compensate the Guest for loss or damage caused to the “valuable items” up to a maximum of 5,000 Thai Baht per incident. The determination of the “valuableness” of items shall be the sole discretion of the Hotel.

- The Hotel shall not accept art, antiques and other easily damaged items.
- The Hotel shall not be liable for any loss or damage upon the following events:
 - a. the loss and damage were caused by any circumstance beyond the reasonable control of the Hotel, including the force majeure;
 - b. the loss and damage were caused by the Guest or any person related to the Guest;
 - c. the loss and damage were caused before the Guest’s staying or outside of the Hotel;
 - d. the loss and damage are arisen from the existing condition of the articles;
 - e. the loss and damage were caused to manuscripts, building plans, drawings, texts, or other similar nature, and computer software;
 - f. any other loss and damage that are not explicitly provided in this Article 16.

Article 17(Storage of Guest’s Baggage or Personal Belongings)

- If the Guest’s baggage arrives at the Hotel prior to his/her stay, it shall be the responsibility of the Hotel to keep it only if the Hotel has agreed to do so prior to the Guest’s arrival, and shall hand it over to the Guest at the front desk when the Guest checks in.
- In the event that baggage or personal belongings are left unattended at the Hotel after the Guest has checked out, the Hotel will, in principle, wait for the owner to contact the Hotel for further instructions. If the owner fails to provide instructions or if the owner cannot be identified within 7 days from the date the baggage or personal belongings are left unattended, valuables and items containing personal information will be reported to the Front Office Manager and Hotel Manager. If there is any suspicious of danger, the Hotel will report it with the local police station immediately. The valuable item is allowed to keep for 12 months at the maximum and non-valuable items will be disposed after 3 months from the date the loss is identified. However, food, drinks, cigarettes, magazines, etc. that impair the hygienic environment will be disposed of 24 hours after being identified.
- Luggage can be stored in the self-locker during the stay. In addition, lockers may be opened and closed without notice for safety checks.
- The Hotel’s responsibility for the custody of the Guest’s baggage or belongings in the case of the preceding three paragraphs shall be in accordance with the provisions of Paragraph 1 of Article 15 in the case of Paragraph 1, and with the provisions of Paragraph 2 of Article 15 in the case of Paragraphs 3 and 2.

Article 18(Housekeeping)

- Even if the Hotel receives a request from the Guest that the cleaning is not required, the Hotel will clean it once every 4 nights to preserve sanitary conditions. However, if deemed necessary by the Hotel, the Hotel may clean the rooms at any time. In addition, the Hotel may enter the guest room in case of room maintenance, legal inspection, or emergency even on non-cleaning days.
- The Guest shall not be able to refuse to clean the guest room as described in the preceding paragraph.

Article 19 (Communication Equipment/Computer Networks)

- The use of the communication facilities or computer networks in the Hotel shall be done at the Guest's own risk. The service may be interrupted, suspended, or terminated without notice due to system failure or other reasons. The Hotel shall not be liable for any damage incurred by the Guest as a result of the interruption of the service due to system failure or other reasons when using communication equipment or computer networks.
- In the event that damage is expected to occur or occurs to the Hotel or a third party due to the use of the telecommunication equipment or computer networks by the Guest in a way deemed inappropriate by the Hotel, the Hotel will request the Guest to immediately suspend the use of the service and compensate for any damage caused.

Article 20(Responsibility for Parking)

- The Hotel shall not be liable for the custody of vehicle of the Guest when the Guest utilizes the parking lot within the premises of the Hotel under any circumstances, as it shall be regarded that the Hotel simply offers the space for parking, whether the vehicle's key has been deposited to the Hotel.
- When the Guest uses the Hotel's parking lot, regardless of whether the vehicle's key is deposited with the Hotel, the Hotel or its related persons shall be entitled to park the Guest's vehicle in the parking space for the Guest. In no event shall the Hotel be liable to the Guest due to the parking of the vehicle for the Guest.

Article 21(Guest's Responsibility and Liability)

- The Guest shall compensate the Hotel for any damage caused through willful misconduct or negligence of the Guest which shall include, without limitation to, costs of repairing facilities, loss of sales opportunities.
- The Hotel is not responsible for any accidents or damages caused by the Guest's failure to comply with these Terms and Conditions.
- The Guest is required to comply with all hotel guidelines upon the check in and check out.

Article 22(Limitation of Liability)

- The Hotel shall be exempted from liability in the event that it falls under any of the disclaimers stipulated in the other provisions of these Terms and Conditions or other Terms of Use.
- Notwithstanding anything to the contrary, in no event shall the Hotel be liable to the Guest, whether in contract or in tort or under any other legal theory, for lost profits or revenues, loss of use or similar economic loss, or for any indirect, special, incidental, punitive, consequential, or similar damages arising out of or in connection with these Terms and Conditions, the Accommodation Contract, the Special Contract, or any other agreements in relation thereto. In no event shall the Hotel's liability under any claim made by the Guest exceed the Accommodation Charge actually paid by the Guest.

Article 23(Reporting to the Authorities)

- In the event that it becomes necessary to protect the rights, property, services, etc. of other guests and the Hotel due to the Guest's violation of these Terms and Conditions or other rules of use, the Hotel shall take appropriate measures, such as notifying the police or other relevant authorities.
- If the Hotel determines that the health or life of the Guest is seriously affected or in case of emergency, the Hotel may request emergency transportation regardless of the Guest's consent.

Article 24(Modification of these Terms and Conditions, etc)

- The contents of these Terms and Conditions are subject to change without notice. Please check the latest information on the official website.
- Use of the Hotel by the Guest after changes to these Terms and Conditions constitutes consent to the amended agreement.
- Notwithstanding the preceding paragraph, the provisions before the change shall apply to the Accommodation Contract concluded before the amendment of these Terms and Conditions.

Article 25(Severability)

- Even if any part of these Terms and Conditions or other Terms of Use is determined to be invalid based on laws and regulations, the provisions of these Terms and Conditions and other Terms of Use, etc., excluding such part, shall remain valid.
- Even if these Terms and Conditions or any part of the other Terms of Use are held invalid or canceled in relation to

a Guest, these Terms and Conditions and other Terms of Use shall remain valid in relation to the other guests other than the Guest.

Article 26(Prevailing Language)

These Terms and Conditions and other Terms of Use shall be in English or Thai. Even if there is a translation provided for reference, only the original English as deemed appropriate by the Hotel by taken into account the nationality of the Guest shall have the effect of the contract, and the translation shall have no effect whatsoever.

Article 27(Consultation)

In the event that a problem arises in relation to the use of the Hotel that cannot be resolved under these Terms and Conditions, the Hotel and the Guest shall discuss and resolve the problem in good faith.

Article 28(Governing Law and Court of Jurisdiction)

- The Accommodation Contract, these Terms and Conditions, and other agreements in relation thereto shall be governed by and construed in accordance with the laws of Thailand.
- Any dispute, controversy, conflict, difference, difficulty, or claim (including court mediation proceedings) arising from or relating to the Accommodation Contract, these Terms and Conditions, and other agreements in relation thereto, including the existence, validity, interpretation, performance, breach, or termination thereof, shall be settled by the competent court of Thailand unless otherwise explicitly specified in these abovementioned agreements.

Appendix 1: Details of Accommodation Charges)

breakdown	
Accommodation fee	(1) Basic Accommodation Charges (Room Charge (and Room Charge + Food and Beverage such as Breakfast))
Total amount payable by the customer	Sucharge (2) Additional food and beverages (excluding those included in (1))
tax	1 Consumption tax

Appendix 2: Penalty

The date on which the notice of termination of the contract is received	No-show, on the day	1day before, 2days ago	3days ago or earlier
Penalty Ratio	100%	50%	without

Remarks

- The percentages are the ratio of the cancellation charge to the basic accommodation charge.
- If the number of days contracted is shortened from the original agreement, the cancellation fee for one day (the first day) will be collected regardless of the number of days shortened.
- If part of group booking (10 or more persons) or accommodation plans sold on the Internet, etc. is cancelled, the cancellation charges may be collected separately at the rate specified by the Hotel. For the avoidance of doubt, the penalty specified in this Appendix 2 will not be applied.

<Hotel Facility Usage Rules>

In order to ensure the public nature of the Hotel and the safe and comfortable stay of our guests, you are required to comply with these Hotel Facility Usage Rules. If you do not comply with these rules, you may not be allowed to continue your stay or use the facilities in the Hotel. In addition, if you cause any damage to the equipment and fixtures in the Hotel or guest room, you must be responsible for the cost.

Prohibited Matters

1. Please do not use guest rooms for any purpose other than accommodation without permission from the Hotel.
2. Do not use flames for heating or cooking fire in guest rooms, corridors or other common areas, including misapply the room's equipment to cook or reheat the food.
3. Smoking is prohibited in the entire building and outside the building except in designated areas.
4. For interviews with visitors/non-guests, please use the lobby. Please do not invite visitors to your room. The additional charge at the rate designated by the Hotel will be applied upon any inquires of the private meeting room.
5. Please do not move the facilities and fixtures in the Hotel or guest rooms from the designated place unnecessarily.
6. Please do not alter the current condition of the equipment and fixtures in the Hotel or guest rooms without

permission.

7. Do not enter the staff's privacy area attaching with the prohibited signage, which is reserved for the authorized person only, such as the backyard, machine room, emergency staircase (except in case of emergency) or other staff-only areas.
8. Please do not bring the following items into the building:
 - (a) Animals such as dogs (excluding assistance dogs), cats, small birds, and pets in general;
 - (b) Items that emit a foul odor or strong odor;
 - (c) Excessively heavy objects or an excessive amount of objects;
 - (d) Weapons (including gun, gun bullet), ammunition, illegal items (including drugs, narcotics), and other objects with similar nature; and
 - (e) Items that are easily ignited or ignited, such as gunpowder and volatile oils and any other items that could threaten the safety of other guests.
9. Please do not cause discomfort or inconvenience to other guests by making a loud voice, singing, acting with loud vibrations, or making noise in the Hotel or guest rooms.
10. Please refrain from engaging in the Hotel or guest rooms any acts that are offensive to public order and morals, or other acts that disturb morals and public order.
11. Please do not distribute advertisements or promotional materials, sell goods, or engage in business activities without permission.
12. Please do not distribute leaflets, petition for signatures, engage in political or religious activities, hold rallies, display power of groups or organizations, or support or encourage such activities without permission.
13. Please do not enter or park your vehicle, streetcar, modified vehicle, or other vehicles that the Hotel deems to cause discomfort or inconvenience to other guests.
14. Please do not leave your belongings in the hallway or lobby.
15. Photography and videography that may cause inconvenience to other guests in the Hotel and guest rooms are strictly prohibited.
16. Please do not publish photos or videos taken in the Hotel for business purposes without the permission of the Hotel.
17. Assault, injury, intimidation, extortion, fraud, obstruction of business, intimidating unreasonable demands, and similar acts are prohibited.
18. Please refrain from any other acts deemed inappropriate by the Hotel.
19. The safety and security equipment are reserved only for the emergency purpose. Any misconduct or tamper with this equipment without any reasonable cause shall be subject to the penalty charge.

Precautions

1. As a general rule, we will dispose of the stored items after 3 months from the date of deposit, unless otherwise specified.
2. In the event that it becomes necessary to protect the rights, property, services, etc. of other guests and the Hotel due to the words and actions of the Guest, the Hotel will take appropriate measures, such as notifying the police or other relevant authorities.
3. If the Hotel determines that the health or life of the Guest is seriously affected or in case of emergency, the Hotel may request emergency transportation regardless of the Guest's consent.

Persons Not Permitted to Stay in the Hotel

1. The following organizations and individuals
 - (a) Organized crime groups, members of organized crime groups, organizations related to organized crime groups, and their related parties.
 - (b) Persons related to organized crime groups or corporations or other organizations whose business activities are controlled by organized crime group members,
 - (c) Anti-social groups, members of anti-social groups, and their related parties
2. A person who has difficulty ensuring his or her own safety, such as mental weakness or loss of self-due to drugs, etc., or who may cause a sense of danger, fear, or anxiety to other customers.
3. A person who has received a warning from the Hotel about the above-mentioned "prohibited acts" and has not immediately stopped the act.